

Federal Performance Indicator 4 – Family Outcomes

“Family Outcomes” is defined as results for families who participate in early intervention as the percentage of families who report in an annual anonymous survey that early intervention helped them:

4a: knowing their rights under IDEA

4b: communicating child strengths and needs to advocate for their child

4c: knowing how to help their child participate, learn, and develop

Data is based on APR Data submitted February 1, 2025 for the full calendar year of Family Outcome Surveys received January 1, 2024-December 31, 2024. The state received 515 completed Family Outcomes Surveys

Local Program Data below is collected when the family named (in the anonymous survey) the name of their EI Service Provider (4c data) and/or the name of their Service Coordinator (4a data).

The State Target (goal) is set with input from the Arkansas Interagency Coordinating Council (AICC) and with input from EI Providers and other stakeholders. The State Target must increase annually.

Provider Program: Allied Therapy

Allied Therapy does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

ALLIED	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	81%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn 58 points earned/72 possible points = 81% 18 Family Surveys completed for service provision.

Provider Program: Arkansas School for the Deaf

ASD	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights Insufficient Data – 1 survey returned indicating ASD provided Service Coordination Services
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	100%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn 16 points earned / 16 possible points. 4 surveys returned for service provision.



Provider Program: Brixey

Brixey does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

BRIX	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	82%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 23 points earned/ 28 possible points = 82% 7 Family Surveys completed for service provision.

Provider Program: Casa Pediatric Care

Casa Pediatric Care does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

CASA	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	95%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 126 points earned/132 possible points 33 surveys completed for service provision

Provider Program: Children's Learning Team

CLT	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights Insufficient Data – No Family Surveys returned indicating Children's Learning Team provided Service Coordination Services
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	72%	Did not meet target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 23 points earned / 32 possible points = 72% 8 Family Surveys returned for service provision

Provider Program: Children's Therapy Team

Children's Therapy Team does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

CTT	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	87%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 80 points earned/92 possible points = 87% 23 Family Surveys completed for service provision



Provider Program: Clearly Speaking

Casa Pediatric Care does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

CLEARLY	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	95%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 113 points earned/116 possible points 29 surveys completed for service provision

Provider Program: Davis Early Intervention

DEI	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	94%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 15 points earned /16 possible points = 94% 4 surveys completed for service coordination.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	70%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn 56 points earned / 80 possible points = 70% 20 surveys completed for service provision.

Provider Program: Developmental Resources Management

DRM	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. No Family Surveys completed for service coordination.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn Only 1 Family Survey completed for service provision.

First Connections Service Coordination Services

First Connections only provides Service Coordination Services and has no 4c data on the effectiveness of direct service provision.

FC	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	90%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 565 points earned / 628 total points possible = 90% -- 157 Family Surveys received with First Connections service coordinators marked.



Provider Program: Friendship Community Care

Friendship Community Care does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

FCC	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	93%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 82 points earned/88 possible points = 93% 22 Family Surveys completed for service provision

Provider Program: Giddy Up Therapy

Giddy Up Therapy does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

GUT	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	93%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 56 points earned / 60 possible points = 93% 15 Family Surveys received for service provision

Provider Program: Hands on Learning

HOL	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	80%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 32 points earned / 40 possible points = 80% 10 Family Surveys completed for service coordination services
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. Only 1 Family Survey completed for service provision

Provider Program: Hands That Help

HTH	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A%	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. No Family Surveys returned marked with Hands That Help as service coordinator
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	88%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn 7 points earned / 8 possible points = 88% 2 surveys completed for service provision



Provider Program: Joycelyn Johnson / Bloom

Bloom Therapy does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

BLOOM	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	75%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 6 points earned / 8 possible points = 75% 2 Family Surveys received for service provision

Provider Program: Jumping Jelly Beans

JJB	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	96%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 65 points earned / 68 possible points = 96% 17 Family Surveys completed for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	91%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 87 points earned / 96 possible points = 91% 24 Family Surveys completed for service provision

Provider Program: KidSource Therapy

KST	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	81%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 29 points earned / 36 possible points = 81% 9 Family Surveys completed for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	79%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 291 points earned / 368 possible points = 79% 92 Family Surveys completed for service provision

Provider Program: Leap Therapy

Leap	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	81%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 29 points earned / 36 possible points = 81% 9 Family Surveys completed for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. No Family Surveys completed for service provision



Provider Program: Little Bitty City

LBC	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	100%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights 32 points earned / 32 possible points -- 8 surveys returned for Service Coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	77%	Did Not Meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 40 points earned / 52 possible points = 77% -- 13 surveys completed for service provision.

Provider Program: Lynn Center / dba Northwest Pediatric

Northwest Pediatric does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

NWP	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	98%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 47 points earned / 48 possible point = 98% 12 Family Surveys received for service provision

Provider Program: Our Little Feats

OLF	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	69%	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 11 points earned / 16 possible points 4 Family Surveys received for service coordination.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	74%	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 115 points earned / 156 possible points 39 Family Surveys received for service provision

Provider Program: Pathways Pediatric Therapies

PPT	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. No Family Surveys returned marked with Hands That Help as service coordinator.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn No Family Surveys completed for service provision



Provider Program: Pediatric Therapy, Inc.

PTI	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	98%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 90 points earned / 92 possible points -- 23 Family Surveys returned for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	86%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 135 points earned / 156 possible points =86% -- 39 surveys returned for service provision

Provider Program: Pediatrics Plus Therapy

Pediatrics Plus Therapy does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

PEDS+	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	69%	Did Not Meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 55 points earned/80 possible points = 69% -- 20 Family Surveys completed for service provision

Provider Program: Physician's Therapy Group

PTG	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	92%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 22 points earned / 24 possible points = 92% -- 6 surveys completed for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	87.5%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 91 points earned / 104 possible points = 87.5% -- 26 surveys completed for service provision



Provider Program: Resource Access

RESOURCE	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	100%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 8 points earned / 8 possible points = 100% 2 surveys completed for service coordination.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	50%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 4 points earned / 8 possible points = 50% 2 surveys completed for service provision.

Provider Program: Simply Kids

Simply Kids does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

SIMPLY	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	80%	Did Not Meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 16 points earned / 20 possible points = 80% -- 5 surveys completed for service provision

Provider Program: The Learning Center of Northeast Arkansas

TLC/NEA	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. No Family Surveys completed for service coordination.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	70%	Did not meet Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 14 points earned / 20 possible points = 70% -- 5 Family Surveys completed for service provision

Provider Program: The Pediatric Playhouse

The Pediatric Playhouse does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

TPP	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	100%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 12 points earned / 12 possible points = 100% --3 surveys completed for service provision



Provider Program: Therakids, LLC

THERA	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	92%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. 11 points earned / 12 possible points = 92% -- 3 Family Surveys returned for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	92%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 11 points earned / 12 possible points = 92% -- 3 Family Surveys returned for service provision.

Provider Program: Thera Team/BKD Holding Co

TT/BKD	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. Only 1 Family Survey returned for service coordination
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. No Family Surveys returned for service provision

Provider Program: Thrive Pediatric Therapy

Thrive Pediatric Therapy does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

TPT	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	100%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 20 points earned / 20 possible points -- 5 Family Survey completed for service provision

Provider Program: Walker's Tiny Talkers

Walker's Tiny Talkers does not provide Service Coordination Services and has no 4a data on the effectiveness of Service Coordination Services.

WTT	State Target	Local Program Data	
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	92%	Met Target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 11 points earned / 12 possible points = 90% -- 3 Family Survey completed for service provision



Provider Program: Wright & Assoc. / Our Work is Child's Play

CHILD'S PLAY	State Target	Local Program Data	
Results: Indicator 4 a Family Outcomes (service coordination)	81%	N/A	Insufficient Data. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective service coordination services were in helping them know their rights. No Family Surveys returned for service coordination.
Results: Indicator 4 c Family Outcomes (services helped family know how to help child participate and learn)	90%	38%	Did not meet target. APR Data for this Indicator is family survey responses 1/1/24-12/31/24 to the question about how effective services were in helping them know how to help their child participate and learn. 3 points earned / 8 possible points 2 Family Surveys returned for service provision

